

ICG



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COMPANY PROFILE

The ICG group is a Spanish company which was born in Lleida (Spain) in 1985 with the goal provide users with computer solutions adapted for the market requirements in the Hospitality, Retail and Industry sectors.

Seven years after, in 1992, the company developed a strategic future plan, containing appeared the need to industrially produce a new advanced software product, using the latest technological advances and the strongest and most modern development tools. This new and ambitious project could not be comprehended through the local market and direct sale to the end user, but required the creation and consolidation of a professional IT dealer network all over the world.

In 1995, ICG was the first Spanish company to present a visual and touch product for Hospitality, **FrontOffice ICG Restaurants**, which brought a new and modern way to work for the waiter/ress. This innovative working concept meant a radical change in the functioning of the sector and nowadays all the products on the market use touch technology, making ICG the most important reference in the market.

The company develops solutions for very different type of business such as **Hospitality**, with advanced technology for, restaurants, fast-foods, nightclubs, cafes...; **Hotel, Retail**, with solutions for fashion stores, supermarkets and chain management; **Industry and distribution**, with a highly configurable ERP solution to satisfy the needs of any company; **Planning**, with solutions to help companies in their management tracking and scheduling processes, with a CRM and document traceability; **and Mobility**, taking profit of the current mobile phone development conditions to access the remote information from anywhere and this way obtaining a bigger action capacity to confront the immediate needs in customer care.

The excellent reception of this new technical management model passed borders and contributed to the expansion of the ICG products. Through a collaboration policy with strategically partners in the different countries, an implementation process has been developed generating an important grow for those partners based on a high and competitive quality.

Two decades after the creation of ICG, our products have been translated into more than ten languages and contemplate the commercial and fiscal necessities of many countries in Europe (Spain, Portugal, United Kingdom, Ireland, France, Greece, Cyprus, Italy, Holland, Norway, Switzerland, Andorra, Malta, Austria, Denmark, Sweden and Germany), America (United States, Mexico, Panama, Uruguay, Dominican Republic, Bolivia, Costa Rica, Guatemala, Venezuela, Chile, Argentina and Peru), Oceania (Australia and New Zealand), Asia (Bahrain, Qatar and United Arabic Emirates) and Africa (Angola and Nigeria).